

Please deny the Bell South petition to stop regulating their control of Broadband. While I am in a different area, I attempted to use SBC DSL, and it was an awful experience. They do NOT have technicians available as promised, they send you the software, and from there on out you are on your own. I got so frustrated I changed to Sonic.net, which has local service, local technicians and people you can really talk to. With SBC I waited on hold over 45 minutes just to DISCONNECT. Trying to get technical service I waited equally long periods of time only to be told by a machine that they were too busy to help me. If local companies are not available to help people like me, we will all suffer. No wonder they want to get rid of small companies like Sonic!!! Commerical competition is the basis on which America has prospered all these years (centuries now). Please keep the competition open for the benifit of all of us!!! If Bell South offered competitive prices and better services than the smaller companies, they could get a monopoly without requesting deregulation!!! Think about it!! Sincerely, Jenny Kolbusz